





Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that: Sun Chemical Matbaa

Mürekkepleri ve

Gereçleri San. Tic. A.Ş.

Ataturk Organize San. Bolgesi.

10037 Sok. No: 4 Cigli

Izmir İzmir 35620 Türkiye

Holds Certificate No: CMS 671566

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2017-05-17 Effective Date: 2023-05-17 Latest Revision Date: 2023-05-11 Expiry Date: 2024-05-16

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Certificate No: CMS 671566

Location Registered Activities Sun Chemical Matbaa Mürekkepleri ve Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Gereçleri San. Tic. A.Ş. Management and Administrative Organization, Technical Ataturk Organize San. Bolgesi. Support and all Related Activities Including Sales, Research, 10037 Sok. No: 4 Cigli Design, Development, Manufacturing and Delivery of Printing Izmir Inks, Ancillaries and Color Concentrates for Ink Dosing İzmir Systems. 35620 Türkive Sun Chemical Matbaa Mürekkep Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, ve Gereçleri San.Tic. Management and Administrative Organization, Technical Cumhuriyet Mh.Istanbul Cd. Support and all Related Activities Including Sales, Research, 41420 Gebze Design, Development, Manufacturing and Delivery of Printing Kocaeli Inks, Ancillaries and Color Concentrates for Ink Dosing 41400 Systems. Türkiye Sun Chemical Matbaa Mürekkep Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, ve Gereçleri San. Tic. A.Ş. Management and Administrative Organization, Technical Coraklar Mahallesi 5004 Sokak Support and all Related Activities Including Sales, Research, No:10 Aliağa OSB (ALOSBI) Design, Development, Manufacturing and Delivery of Printing Aliağa-İzmir Inks, Ancillaries and Color Concentrates for Ink Dosing Türkiye Systems.

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