





Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Sun Chemical Matbaa Murek. ve

Gereç. San.Tic. AŞ.

2CIM

10037 Sok. No: 4

Ataturk Organize San. Bolgesi

Cigli İzmir 35620 Turkey

Holds Certificate No: CMS 671566

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.

For and on behalf of BSI:

Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2017-05-17

Latest Revision Date: 2025-05-12

Effective Date: 2025-05-17 Expiry Date: 2026-05-16

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Certificate No: CMS 671566

Location Registered Activities Sun Chemical Matbaa Murek. ve Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Gereç. San.Tic. AŞ. Management and Administrative Organization, Technical 2CIM Support and all Related Activities Including Sales, Research, 10037 Sok. No: 4 Design, Development, Manufacturing and Delivery of Printing Ataturk Organize San. Bolgesi Inks, Ancillaries and Color Concentrates for Ink Dosing Systems. İzmir 35620 Turkey Management of Customer Satisfaction and Complaints for the Sun Chemical Matbaa Mürekkep following activities: Foreign Trade, Customs Clearance, ve Gereçleri San.Tic. Management and Administrative Organization, Technical Cumhuriyet Mh.Istanbul Cd. Support and all Related Activities Including Sales, Research, 41420 Gebze Design, Development, Manufacturing and Delivery of Printing Kocaeli Inks, Ancillaries and Color Concentrates for Ink Dosing 41400 Systems. Türkive Sun Chemical Matbaa Mürekkep Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, ve Gereçleri San. Tic. A.Ş. Management and Administrative Organization, Technical Çoraklar Mahallesi 5004 Sokak Support and all Related Activities Including Sales, Research, No:10 Aliağa OSB (ALOSBI) Design, Development, Manufacturing and Delivery of Printing Aliağa-İzmir Inks, Ancillaries and Color Concentrates for Ink Dosing Türkiye Systems.

Original Registration Date: 2017-05-17 Effective Date: 2025-05-17 Latest Revision Date: 2025-05-12 Expiry Date: 2026-05-16

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