Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Sun Chemical Matbaa
Mürekkepleri ve
Ger. San. ve Tic. AŞ.
10037 Sok. No: 4
Ataturk Organize San.Bolgesi
Cigli
İzmir
35620
Turkey

Holds Certificate No: **CMS 671566**

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.

For and on behalf of BSI:

Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2017-05-17
Latest Revision Date: 2026-04-24

Effective Date: 2026-05-17
Expiry Date: 2027-05-16

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An electronic certificate can be authenticated online.
Printed copies can be validated at www.bsigroup.com/ClientDirectory
Information and Contact: BSI (EMEA) Headquarters: Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, United Kingdom
A Member of the BSI Group of Companies.

Certificate No: **CMS 671566**

Location	Registered Activities
Sun Chemical Matbaa Mürekkepleri ve Ger. San. ve Tic. AŞ. 10037 Sok. No: 4 Ataturk Organize San.Bolgesi Cigli İzmir 35620 Turkey	Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.
Sun Chemical Matbaa Mürekkep ve Gereçleri San.Tic. Cumhuriyet Mh.Istanbul Cd. 41420 Gebze Kocaeli 41400 Türkiye	Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.
Sun Chemical Matbaa Mürekkep ve Gereçleri San. Tic. A.Ş. Çoraklar Mahallesi 5004 Sokak No:10 Aliağa OSB (ALOSBI) Aliağa-İzmir Türkiye	Management of Customer Satisfaction and Complaints for the following activities: Foreign Trade, Customs Clearance, Management and Administrative Organization, Technical Support and all Related Activities Including Sales, Research, Design, Development, Manufacturing and Delivery of Printing Inks, Ancillaries and Color Concentrates for Ink Dosing Systems.

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